

**ATTACHMENT A-5a -- BA/GTE MEASUREMENT LIST**  
**Bell Atlantic States (CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, WV, VA, VT)**

		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
UNE	Provisioning  continued	PR-4-02	Average Delay Days - Total	Platform	parity with retail POTS	occurrence	\$900	
		PR-4-02	Average Delay Days - Total	LOOP	parity with retail POTS	occurrence	\$900	
		PR-4-02	Average Delay Days - Total	2 wire digital	parity with retail 2nd line	occurrence	\$900	
		PR-4-02	Average Delay Days - Total	2 wire xdsl	parity with retail 2nd line	occurrence	\$900	
		PR-4-02	Average Delay Days - Total	EEL	parity with retail tot. specials	occurrence	\$900	
		PR-4-02	Average Delay Days - Total	IOF	parity with retail tot. specials	occurrence	\$900	
		PR-4-02	Average Delay Days - Total	Specials	parity with retail tot. specials	occurrence	\$900	
		PR-4-04	% Missed Appt. - Dispatch	Platform	parity with retail POTS	occurrence	\$900	
		PR-4-04	% Missed Appt. - Dispatch	Loop (no HC)	parity with retail POTS	occurrence	\$900	
		PR-4-05	% Missed Appt. - No Dispatch	Platform	parity with retail POTS	occurrence	\$900	
		PR-4-07	% On Time - UNE LNP	LNP	95%	occurrence	\$900	
		PR-4-10	% Completed On Time – Complex (DD-2 Test & Serial Number)	2 wire digital	Parity with retain 2 <sup>nd</sup> line	occurrence	\$900	
		PR-4-10	% Completed On Time – Complex (DD-2 Test & Serial Number)	2 wire xdsl	Parity with retain 2 <sup>nd</sup> line	occurrence	\$900	
		PR-5-03	% Orders Missed-Facilities > 60 Days	PLATFORM	parity with retail POTS	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	LOOP	parity with retail POTS	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	Specials	parity with retail tot. specials	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	2 wire digital	parity with retail 2nd line	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	2 wire xdsl	parity with retail 2nd line	occurrence	\$1,500	
		PR-6-01	% Install. Troubles Rept. W/in 30 Days	Specials		occurrence	\$600	

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		PR-6-01	% Install. Troubles Rept. W/in 30 Days	2 wire digital	parity with retail 2nd line	occurrence	\$600	
		PR-6-01	% Install. Troubles Rept. W/in 30 Days	2 wire xdsl	parity with retail 2nd line	occurrence	\$600	
<b>UNE</b>	<b>Provisioning</b>  <b>continued</b>	PR-6-02	% Install. Troubles Rept. W/in 7 Days	PLATFORM	parity with retail POTS	occurrence	\$600	
		PR-6-02	% Install. Troubles Rept. W/in 7 Days	LOOP	parity with retail POTS	occurrence	\$600	
		PR-6-02	% Install. Troubles Rept. W/in 7 Days	Hot Cut Loop	3%	occurrence	\$900	
		PR-9-01	% On Time - UNE Hot Cut Loop	Hot Cut Loop	95%	occurrence	\$900	
	<b>Maintenance</b>	MR-2-01	Network Trouble Report Rate (Total)	Specials	parity with retail tot. specials	occurrence	\$600	
		MR-2-02	Network Trouble Report Rate (Loop)	PLATFORM	parity with retail POTS/Complex	occurrence	\$600	
		MR-2-02	Network Trouble Report Rate (Loop)	LOOP	parity with retail POTS/Complex	occurrence	\$600	
		MR-2-02	Network Trouble Report Rate (Loop)	2 wire digital	parity with retail POTS/Complex	occurrence	\$600	
		MR-2-02	Network Trouble Report Rate (Loop)	2 wire xdsl	parity with retail POTS/Complex	occurrence	\$600	
		MR-2-03	Network Trouble Report Rate (Central Office)	PLATFORM	parity with retail POTS/Complex	occurrence	\$600	
		MR-2-03	Network Trouble Report Rate (CO)	LOOP	parity with retail POTS/Complex	occurrence	\$600	
		MR-2-03	Network Trouble Report Rate (CO)	2 wire digital	parity with retail POTS/Complex	occurrence	\$600	
		MR-2-03	Network Trouble Report Rate (CO)	2 wire xdsl	parity with retail POTS/Complex	occurrence	\$600	
		MR-3-01	% Missed Repair Appt. (Loop)	PLATFORM	parity with retail POTS/Complex	occurrence	\$900	
		MR-3-01	% Missed Repair Appt. (Loop)	LOOP	parity with retail POTS/Complex	occurrence	\$900	
		MR-3-01	% Missed Repair Appt. (Loop)	2 wire digital	parity with retail POTS/Complex	occurrence	\$900	
		MR-3-01	% Missed Repair Appt. (Loop)	2 wire xdsl	parity with retail POTS/Complex	occurrence	\$900	

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**Bell Atlantic States (CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, WV, VA, VT)**

		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
UNE	Maintenance continued	MR-3-02	% Missed Repair Appt. (CO)	PLATFORM	parity with retail POTS/Complex	occurrence	\$900	
		MR-3-02	% Missed Repair Appt. (CO)	LOOP	parity with retail POTS/Complex	occurrence	\$900	
		MR-3-02	% Missed Repair Appt. (CO)	2 wire digital	parity with retail POTS/Complex	occurrence	\$900	
		MR-3-02	% Missed Repair Appt. (CO)	2 wire xdsl	parity with retail POTS/Complex	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	PLATFORM	parity with retail POTS/Complex	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	LOOP	parity with retail POTS/Complex	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	2 wire digital	parity with retail POTS/Complex	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	2 wire xdsl	parity with retail POTS/Complex	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	Specials	parity with retail tot. specials	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	PLATFORM	parity with retail POTS/Complex	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	LOOP	parity with retail POTS/Complex	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	2 wire digital	parity with retail POTS/Complex	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	2 wire xdsl	parity with retail POTS/Complex	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	Specials	parity with retail tot. specials	occurrence	\$900	

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**Bell Atlantic States (CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, WV, VA, VT)**

		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
<b>Inter-Connection</b>	<b>Ordering</b>	OR-1-12	% On Time FOC (<= 192 Trunks)	CLEC Trunks	95% in 10 Days	occurrence	\$900	Low
		OR-2-12	% On Time Reject (<= 192 Trunks)	CLEC Trunks	95% in 10 Days	occurrence	\$900	Low
	<b>Provisioning</b>	PR-4-01	% Missed Appt. - BA - Total	CLEC Trunks	Parity with IXC FGD	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	CLEC Trunks	Parity with IXC FGD	occurrence	\$1,500	
	<b>Maintenance</b>	MR-2-01	Network Trouble Report Rate (Total)	CLEC Trunks	Parity with IXC FGD	occurrence	\$900	
		MR-4-07	% OOS > 12 Hours	CLEC Trunks	Parity with IXC FGD	occurrence	\$1,500	
	<b>Blockage</b>	NP-1-04	# of Final Trunk Groups Blocked 3 Months	BA-CLEC Trunks	0	occurrence	\$1,500	High
<b>Collocation</b>	<b>Ordering</b>	NP-2-01	% On Time Response for Request	Physical	95%	occurrence	\$900	
		NP-2-02	% On Time Response for Request	Virtual	95%	occurrence	\$900	
	<b>Provisioning</b>	NP-2-05	% On Time Completion	Physical	95%	occurrence	\$1,500	
		NP-2-06	% On Time Completion	Virtual	95%	occurrence	\$1,500	

**ATTACHMENT A-5b --BA/GTE MEASUREMENT LIST**  
**GTE States (AL, CA, FL, HI, ID, IL, IN, KY, MI, MO, NV, NC, OH, OR, PA, SC, TX, VA, WA, WI)**

		Metric #	Metric	Product	Standard	Pay per	\$	\$Cap
OSS	Interface	PO-1-02	OSS Resp. Time – Svc Appt Scheduling	Electronic	TBD	measure	\$60,000	Low
		PO-1-03	OSS Resp. Time – Address Verification	Electronic	TBD	measure	\$60,000	Low
		PO-1-04	OSS Resp. Time – Svc Availability.	Electronic	TBD	measure	\$60,000	Low
		PO-1-05	OSS Resp. Time – TN Request	Electronic	TBD	measure	\$60,000	Low
		PO-1-06	OSS Resp. Time – Facility Availability	Electronic	TBD	measure	\$60,000	Low
		PO-1-07	% CSR On Time – Manual	Manual	95% in 24 hours	measure	\$60,000	Low
		PO-1-08	% CSR On Time – WISE	WISE	95% in 4 hours	measure	\$60,000	Low
		PO-2-02	OSS Availability – Scheduled	WISE PreO	99.50%	measure	\$90,000	Medium
		PO-2-02	OSS Availability – Scheduled	WISE Ord	99.50%	measure	\$90,000	Medium
		PO-2-02	OSS Availability – Scheduled	WISE Rpr	99.50%	measure	\$90,000	Medium
		PO-2-02	OSS Availability – Scheduled	WISE CSR	99.50%	measure	\$90,000	Medium
	Billing	BI-2-01	Timeliness of Carrier Bill		98% in 10 Bus.Days	measure	\$60,000	Low
Resale	Ordering	OR-1-02	% On Time LSC - Flow Through	POTS	95% in 2 Hours	occurrence	\$600	Low
		OR-1-02	% On Time LSC - Flow Through	Specials	95% in 2 Hours	occurrence	\$600	Low
		OR-1-04	% On Time LSC – < 10 Lines	POTS	95% in 24 Hours	occurrence	\$600	Low
		OR-1-04	% On Time LSC – < 10 Lines	Specials	95% in 48 Hours	occurrence	\$600	Low
		OR-1-06	% On Time LSC - >= 10 Lines	POTS	95% in 72 Hours	occurrence	\$600	Low
		OR-1-06	% On Time LSC - >= 10 Lines	Specials	95% in 72 Hours	occurrence	\$600	Low
		OR-2-02	% On Time LSR Reject-Flow Through	POTS	95% in 2 Hours	occurrence	\$600	Low
		OR-2-02	% On Time LSR Reject-Flow Through	Specials	95% in 2 Hours	occurrence	\$600	Low
		OR-2-04	% On Time LSR Reject - < 10 Lines	POTS	95% in 24 Hours	occurrence	\$600	Low
		OR-2-04	% On Time LSR Reject - < 10 Lines	Specials	95% in 48 Hours	occurrence	\$600	Low
		OR-2-06	% On Time LSR Reject - >= 10 Lines	POTS	95% in 72 Hours	occurrence	\$600	Low
		OR-2-06	% On Time LSR Reject - >= 10 Lines	Specials	95% in 72 Hours	occurrence	\$600	Low
		OR-5-01	Percent Flow-Through	Resale	TBD	Measure	Medium	Medium
	Provisioning	PR-3-08	% Completed w/in 5 Days - No Dispatch	POTS	parity with retail	occurrence	\$900	
		PR-3-09	% Completed w/in 5 Days – Dispatch	POTS	parity with retail	occurrence	\$900	

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**GTE States (AL, CA, FL, HI, ID, IL, IN, KY, MI, MO, NV, NC, OH, OR, PA, SC, TX, VA, WA, WI)**

		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
Resale continued	<i>Provisioning</i>	PR-4-01	% Missed Due Dates – Designed Services	Specials	parity with retail	occurrence	\$1,500	
		PR-4-02	Average Delay Days – Total	POTS	parity with retail	occurrence	\$900	
		PR-4-02	Average Delay Days – Total	Specials	parity with retail	occurrence	\$900	
		PR-4-04	% Missed Due Dates – Dispatch	POTS	parity with retail	occurrence	\$900	
		PR-4-05	% Missed Due Dates - No Dispatch	POTS	parity with retail	occurrence	\$900	
		PR-5-03	% Orders Missed-Facilities > 60 Days	POTS	parity with retail	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	Specials	parity with retail	occurrence	\$1,500	
		PR-6-01	% Install. Troubles Rept. W/in 30 Days	Specials	parity with retail	occurrence	\$900	
		PR-6-02	% Install. Troubles Rept. W/in 7 Days	POTS	parity with retail	occurrence	\$600	
	<b>Maintenance</b>	MR-2-01	Network Trouble Report Rate	POTS	parity with retail	occurrence	\$600	
		MR-2-01	Network Trouble Report Rate	Specials	parity with retail	occurrence	\$600	
		MR-3-01	% Missed Repair Commitment	POTS	parity with retail	occurrence	\$900	
		MR-3-01	% Missed Repair Commitment	Specials	parity with retail	occurrence	\$900	
		MR-4-01	Mean Time to Repair	POTS	parity with retail	occurrence	\$600	
		MR-4-01	Mean Time to Repair	Specials	parity with retail	occurrence	\$600	
		MR-4-08	% OOS > 24 Hours	POTS	parity with retail	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	Specials	parity with retail	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	POTS	parity with retail	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	Specials	parity with retail	occurrence	\$900	

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**GTE States (AL, CA, FL, HI, ID, IL, IN, KY, MI, MO, NV, NC, OH, OR, PA, SC, TX, VA, WA, WI)**

		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
<b>UNE</b>	<b>Ordering</b>	OR-1-02	% On Time LSC - Flow Through	UNE Loop Nondes	95% in 2 Hours	occurrence	\$600	Low
		OR-1-02	% On Time LSC - Flow Through	UNE Loop Designed	95% in 2 Hours	occurrence	\$600	Low
		OR-1-02	% On Time LSC - Flow Through	UNE Loop 2 wire	95% in 2 Hours	occurrence	\$600	Low
		OR-1-02	% On Time LSC - Flow Through	UNE Platform	95% in 2 Hours	Occurrence	\$600	Low
		OR-1-02	% On Time LSC - Flow Through	UNE Loop xDSL Capable	95% in 2 Hours	Occurrence	\$600	Low
		OR-1-02	% On Time LSC - Flow Through	UNE Port	95% in 2 Hours	occurrence	\$600	Low
		OR-1-04	% On Time LSC - < 10 Lines	UNE Loop Nondes	95% in 24 Hours	occurrence	\$600	Low
		OR-1-04	% On Time LSC - < 10 Lines	UNE Loop Designed	95% in 24 Hours	occurrence	\$600	Low
		OR-1-04	% On Time LSC - < 10 Lines	UNE Loop 2 wire	95% in 24 Hours	occurrence	\$600	Low
		OR-1-04	% On Time LSC - < 10 Lines	Une Platform	95% in 24 Hours	Occurrence	\$600	Low
		OR-1-04	% On Time LSC - < 10 Lines	UNE Loop xDSL Capable	95% in 24 Hours	Occurrence	\$600	Low
		OR-1-04	% On Time LSC - < 10 Lines	UNE Port	95% in 24 Hours	occurrence	\$600	Low
		OR-1-06	% On Time LSC - >= 10 Lines	UNE Loop Nondes	95% in 72 Hours	occurrence	\$600	Low
		OR-1-06	% On Time LSC - >= 10 Lines	UNE Loop Designed	95% in 72 Hours	occurrence	\$600	Low
		OR-1-06	% On Time LSC - >= 10 Lines	UNE Loop 2 wire	95% in 72 Hours	occurrence	\$600	Low
		OR-1-06	% On Time LSC - >= 10 Lines	UNE Platform	95% in 72 Hours	Occurrence	\$600	Low
		OR-1-06	% On Time LSC - >= 10 Lines	UNE Loop xDSL Capable	95% in 72 Hours	Occurrence	\$600	Low

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		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
<b>UNE</b>  continued		OR-1-06	% On Time LSC - >= 10 Lines	UNE Port	95% in 72 Hours	occurrence	\$600	Low
		OR-1-12	% On Time FOC	UNE Transport	95% in 10 Days	occurrence	\$600	Low
		OR-2-02	% On Time LSR Reject – Flow –Thru	UNE Loop Nondes	95% in 2 Hours	occurrence	\$600	Low
		OR-2-02	% On Time LSR Reject – Flow –Thru	UNE Loop Designed	95% in 2 Hours	occurrence	\$600	Low
		OR-2-02	% On Time LSR Reject – Flow –Thru	UNE Loop 2 wire	95% in 2 Hours	Occurrence	\$600	Low
		OR-2-02	% On Time LSR Reject – Flow – Thru	UNE Platform	95% in 2 Hours	Occurrence	\$600	Low
		OR-2-02	% On Time LSR Reject – Flow – Thur	UNE Loop xDSL Capable	95% in 2 Hours	Occurrence	\$600	Low
		OR-2-02	% On Time LSR Reject – Flow –Thru	UNE Port	95% in 2 Hours	Occurrence	\$600	Low
	Ordering	OR-2-04	% On Time LSR Reject - < 10 Lines	UNE Loop Nondes	95% in 24 Hours	Occurrence	\$600	Low
		OR-2-04	% On Time LSR Reject - < 10 Lines	UNE Loop Designed	95% in 24 Hours	Occurrence	\$600	Low
		OR-2-04	% On Time LSR Reject - < 10 Lines	UNE Loop 2 wire	95% in 24Hours	occurrence	\$600	Low
		OR-2-04	% On Time LSR Reject - < 10 Lines	UNE Platform	95% in 24 Hours	Occurrence	\$600	Low
		OR-2-04	% On Time LSR Reject - < 10 Lines	UNE Loop xDSL Capable	95% in 24 Hours	Occurrence	\$600	Low
		OR-2-04	% On Time LSR Reject - < 10 Lines	UNE Port	95% in 24 Hours	occurrence	\$600	Low
		OR-2-06	% On Time LSR Reject - >= 10 Lines	UNE Loop Nondes	95% in 72 Hours	occurrence	\$600	Low
		OR-2-06	% On Time LSR Reject - >= 10 Lines	UNE Loop Designed	95% in 72 Hours	occurrence	\$600	Low
		OR-2-06	% On Time LSR Reject - >= 10 Lines	UNE Loop 2 wire	95% in 72 Hours	occurrence	\$600	Low
		OR-2-06	% On Time LSR Reject - >= 10 Lines	UNE Platform	95% in 72 Hours	Occurrence	\$600	Low



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		Metric #	Metric	Product	Standard	Pay per	\$	\$Cap
UNE continued	Ordering	OR-2-06	% On Time LSR Reject - >= 10 Lines	UNE Loop xDSL Capable	95% in 72 Hours	Occurrence	\$600	Low
	Provisioning	OR-2-06	% On Time LSR Reject - >= 10 Lines	UNE Port	95% in 72 Hours	occurrence	\$600	Low
		OR-5-01	Percent Flow-Through	UNE	TBD	Measure	Medium	Medium
		PR-3-08	% Completed w/in 5 Days – No Dispatch	UNE Loop Nondes	parity with retail	occurrence	\$600	
		PR-3-09	% Completed w/in 5 Days - Dispatch	UNE Loop Nondes	parity with retail	occurrence	\$600	
		PR-4-01	% Missed Due Dates – Designed Svc	UNE Loop Designed	parity with retail	occurrence	\$1,500	
		PR-4-01	% Missed Due Dates – Designed Svc	UNE Platform	Parity with retail	Occurrence	\$1,500	
		PR-4-01	% Missed Due Dates – Designed Svc	UNE Transport	parity with retail	occurrence	\$1,500	
		PR-4-02	Average Delay Days - Total	UNE Loop Nondes	parity with retail	occurrence	\$900	
		PR-4-02	Average Delay Days - Total	UNE Loop Designed	parity with retail	occurrence	\$900	
		PR-4-02	Average Delay Days – Total	UNE Platform	Parity with retail	Occurrence	\$900	
		PR-4-02	Average Delay Days – Total	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$900	
		PR-4-02	Average Delay Days - Total	UNE Port	parity with retail	occurrence	\$900	

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		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
<b>UNE</b>  continued	Provisioning	PR-4-02	Average Delay Days - Total	UNE Transport	parity with retail	occurrence	\$900	
		PR-4-04	% Missed Due Dates - Dispatch	UNE Loop Nondes	parity with retail	occurrence	\$900	
		PR-4-04	% Missed Due Dates - Dispatch	UNE Platform	Parity with retail	Occurrence	\$900	
		PR-4-04	% Missed Due Dates - Dispatch	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$900	
		PR-4-04	% Missed Due Dates - Dispatch	UNE Port	parity with retail	occurrence	\$900	
		PR-4-05	% Missed Due Dates - No Dispatch	UNE Loop Nondes	parity with retail	occurrence	\$900	
		PR-4-05	% Missed Due Dates - No Dispatch	UNE Platform	Parity with retail	Occurrence	\$900	
		PR-4-05	% Missed Due Dates - No Dispatch	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$900	
		PR-4-05	% Missed Due Dates - No Dispatch	UNE Port	parity with retail	occurrence	\$900	
		PR-5-03	% Orders Missed-Facilities > 60 Days	UNE Loop Nondes	parity with retail	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	UNE Loop Designed	parity with retail	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	UNE Platform	Parity with retail	Occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	UNE Port	parity with retail	occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	UNE Transport	parity with retail	occurrence	\$1,500	
		PR-6-01	% Install. Troubles Rept. W/in 30 Days	UNE Loop Designed	Parity with retail	occurrence	\$900	
		PR-6-01	% Install. Troubles Rept. W/in 30 Days	UNE Platform	Parity with retail	Occurrence	\$900	
		PR-6-01	% Install. Troubles Rept. W/in 30 Days	UNE Transport	parity with retail	occurrence	\$900	

**ATTACHMENT A-5b --BA/GTE MEASUREMENT LIST**  
**GTE States (AL, CA, FL, HI, ID, IL, IN, KY, MI, MO, NV, NC, OH, OR, PA, SC, TX, VA, WA, WI)**

		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
UNE  continued	<i>Provisioning</i>	PR-6-02	% Install. Troubles Rept. W/in 7 Days	UNE Loop Nondes	parity with retail	occurrence	\$900	
		PR-6-02	% Install. Troubles Rept. W/in 7 Days	UNE Platform	Parity with retail	Occurrence	\$900	
		PR-6-02	% Install. Troubles Rept. W/in 7 Days	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$900	
		PR-6-02	% Install. Troubles Rept. W/in 7 Days	UNE Port	parity with retail	occurrence	\$900	
		PR-9-01	% Coordinated Conversions	All	90% on time	occurrence	\$900	
	<i>Maintenance</i>	MR-2-01	Network Trouble Report Rate	UNE Loop Nondes	parity with retail	occurrence	\$600	
		MR-2-01	Network Trouble Report Rate	UNE Loop Designed	parity with retail	occurrence	\$600	
		MR-2-01	Network Trouble Report Rate	UNE Platform	Parity with retail	Occurrence	\$600	
		MR-2-01	Network Trouble Report Rate	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$600	
		MR-2-01	Network Trouble Report Rate	UNE Port	parity with retail	occurrence	\$600	
		MR-2-01	Network Trouble Report Rate	UNE Transport	parity with retail	occurrence	\$600	
		MR-3-01	% Missed Repair Commitment	UNE Loop Nondes	parity with retail	occurrence	\$900	
		MR-3-01	% Missed Repair Commitment	UNE Loop Designed	parity with retail	occurrence	\$900	
		MR-3-01	% Missed Repair Commitment	UNE Platform	Parity with retail	Occurrence	\$900	
		MR-3-01	% Missed Repair Commitment	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$900	
		MR-3-01	% Missed Repair Commitment	UNE Port	parity with retail	occurrence	\$900	
		MR-3-01	% Missed Repair Commitment	UNE Transport	parity with retail	occurrence	\$900	
		MR-4-01	Mean Time to Repair	UNE Loop Nondes	parity with retail	Occurrence	\$900	

**ATTACHMENT A-5b --BA/GTE MEASUREMENT LIST**  
**GTE States (AL, CA, FL, HI, ID, IL, IN, KY, MI, MO, NV, NC, OH, OR, PA, SC, TX, VA, WA, WI)**

		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
		MR-4-01	Mean Time to Repair	UNE Loop Designed	parity with retail	Occurrence	\$900	
		MR-4-01	Mean Time to Repair	UNE Platform	Parity with retail	Occurrence	\$900	
		MR-4-01	Mean Time to Repair	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$900	
		MR-4-01	Mean Time to Repair	UNE Port	parity with retail	Occurrence	\$900	
		MR-4-01	Mean Time to Repair	UNE Transport	parity with retail	occurrence	\$900	
UNE Continued	Maintenance	MR-4-08	% OOS > 24 Hours	UNE Loop Nondes	parity with retail	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	UNE Loop Designed	parity with retail	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	UNE Platform	Parity with retail	Occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	UNE Port	parity with retail	occurrence	\$900	
		MR-4-08	% OOS > 24 Hours	UNE Transport	parity with retail	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	UNE Loop Nondes	parity with retail	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	UNE Loop Designed	parity with retail	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	UNE Platform	Parity with retail	Occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	UNE Loop xDSL Capable	Parity with retail	Occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	UNE Port	parity with retail	occurrence	\$900	
		MR-5-01	% Repeat Reports w/in 30 Days	UNE Transport	parity with retail	occurrence	\$900	

**ATTACHMENT A-5b --BA/GTE MEASUREMENT LIST**  
**GTE States (AL, CA, FL, HI, ID, IL, IN, KY, MI, MO, NV, NC, OH, OR, PA, SC, TX, VA, WA, WI)**

		<b>Metric #</b>	<b>Metric</b>	<b>Product</b>	<b>Standard</b>	<b>Pay per</b>	<b>\$</b>	<b>\$Cap</b>
<b>Inter-Connection</b>	<b>Ordering</b>	OR-1-12	% On Time FOC	Interconnecti on Trunks	95% in 10 Days	occurrence	\$900	
	<b>Provisioning</b>	PR-4-01	% Missed Due Dates -- Designed Svc	Interconnecti on Trunks	Parity with IXC	Occurrence	\$1,500	
		PR-5-03	% Orders Missed-Facilities > 60 Days	Interconnecti on Trunks	Parity with IXC	Occurrence	\$1,500	
	<b>Maintenance</b>	PR-6-01	% Install. Troubles Rept. W/in 30 Days	Interconnecti on Trunks	Parity with IXC	Occurrence	\$1,500	
		MR-2-01	Network Trouble Report Rate	Interconnecti on Trunks	Parity with IXC	Occurrence	\$900	
		MR-4-07	% OOS > 12 Hours	Interconnecti on Trunks	Parity with IXC	Occurrence	\$1,500	
	<b>Blockage</b>	NP-1-04	# of Final Trunk Groups Blocked 3 Months	Final Trunks	0	Occurrence	\$1,500	Low
<b>Collocation</b>	<b>Ordering</b>	NP-2-01	% On Time Response for Request	Physical	95%	Occurrence	\$900	
	<b>Provisioning</b>	NP-2-05	% On Time Completion	Physical	95%	occurrence	\$1,500	

**ATTACHMENT A-6**  
**Annual Caps -- \$Thousands**  
(Monthly Caps are 1/12<sup>th</sup> the annual amount )  
**Bell Atlantic States**

	<b>Year 1</b>	<b>Year 2</b>	<b>Year 3</b>
CT	\$239.4	\$359.1	\$478.8
DC	\$4,148.4	\$6,222.1	\$8,295.7
DE	\$2,460.5	\$3,690.5	\$4,920.5
MA	\$19,799.4	\$29,696.6	\$39,593.9
MD	\$16,249.7	\$24,372.6	\$32,495.5
ME	\$3,014.5	\$4,521.4	\$6,028.2
NH	\$3,421.6	\$5,132.0	\$6,842.4
NJ	\$27,845.6	\$41,764.9	\$55,684.3
NY	\$51,441.4	\$77,155.9	\$102,870.3
PA	\$28,088.3	\$42,129.1	\$56,169.8
RI	\$2,884.4	\$4,326.2	\$5,768.0
VA	\$15,518.1	\$23,275.3	\$31,032.5
VT	\$1,497.9	\$2,246.6	\$2,995.4
WV	\$3,669.3	\$5,503.5	\$7,337.7
<b><i>Bell Atlantic Total</i></b>	<b><i>\$180,278.5</i></b>	<b><i>\$270,395.8</i></b>	<b><i>\$360,513.0</i></b>

**GTE States**

	<b>Year 1</b>	<b>Year 2</b>	<b>Year 3</b>
AL	\$1,230.0	\$1,845.0	\$2,459.8
CA	\$19,824.5	\$29,734.4	\$39,644.2
FL	\$10,025.6	\$15,037.1	\$20,048.7
HI	\$3,140.5	\$4,710.3	\$6,280.1
ID	\$581.0	\$871.4	\$1,161.8
IL	\$4,009.0	\$6,013.1	\$8,017.1
IN	\$4,174.6	\$6,261.3	\$8,348.1
KY	\$2,404.0	\$3,605.9	\$4,807.5
MI	\$3,300.0	\$4,949.6	\$6,599.2
MO	\$1,932.7	\$2,898.8	\$3,864.9
NV	\$154.4	\$231.6	\$308.8
NC	\$1,498.8	\$2,247.9	\$2,997.1
OH	\$3,862.4	\$5,793.1	\$7,723.8
OR	\$2,073.4	\$3,109.9	\$4,146.3
PA	\$2,860.6	\$4,290.5	\$5,720.5
SC	\$942.5	\$1,413.6	\$1,884.7
TX	\$8,485.3	\$12,726.7	\$16,968.6
VA	\$2,586.9	\$3,880.1	\$5,173.3
WA	\$3,749.0	\$5,623.1	\$7,497.2
WI	\$2,195.6	\$3,293.1	\$4,390.6
<b><i>GTE Total</i></b>	<b><i>\$79,030.8</i></b>	<b><i>\$118,536.5</i></b>	<b><i>\$155,850.3</i></b>
<b>TOTAL</b>	<b>\$259,309.3</b>	<b>\$388,932.3</b>	<b>\$516,363.3</b>

## **ATTACHMENT B-1**

### **Bell Atlantic/GTE Electronic OSS Interface Functions**

#### **PRE-ORDER**

- Address Validation
- TN Selection
- TN Reservation
- Customer Service Record (Parsed)
- Due Date Availability
- Loop Qualification – xDSL (qualified/non-qualified, loop length)
- Product and Service Availability

#### **ORDER**

- Local Service Request
- Local Service Confirmation
- Completion Notice
- Supplements
- Rejects

#### **MAINTENANCE AND REPAIR**

- Create trouble ticket
- Modify trouble ticket
- Cancel/Close trouble ticket
- Status trouble ticket
- Mechanized Loop Test (POTS)
- Premises Access Hours

## **ATTACHMENT B-2**

### **BELL ATLANTIC/GTE** **UNBUNDLED NETWORK ELEMENTS** **ORDERED APPLICATION-APPLICATION** **(LSR)**

#### **LOOPS**

##### **Unbundled Analog Loops**

- 2-wire and 4-wire
- 2-wire and 4-wire analog w/customer specified signaling

##### **Unbundled Digital Loops**

- 2-wire
  - ADSL
  - HDSL
  - IDSL
- 4-wire
  - HDSL

**NID** (Network Interface Device) included with unbundled loop or may be purchased as a UNE

#### **LINE SHARING (Effective 6-6-00)**

#### **LINE PORTS**

- Analog Line Port
- Basic Rate (ISDN) Line Port
- Coin Line Port
- Line Port with Centrex/Centranet capabilities
- Primary Rate Interface ISDN Line Port
- DS1 DID/DOD/PBX Port

#### **UNE- PLATFORM**

- UNE Analog POTS Platform
- UNE ISDN-BRI Platform
- UNE ISDN-PRI Platform
- UNE DS1 PLATFORM
- Centrex/Centranet Platform

#### **NUMBER PORTABILITY (Long Term)**

#### **CALLING NAME DELIVERY**



Note: Some complex services such as Centrex/Centranet platform, have requirements not currently supported by current OBF versions of the LSOG and require supplemental information to be submitted manually. Bell Atlantic/GTE will support electronic submission of such information after development and adoption of OBF guidelines.

**BELL ATLANTIC/ GTE**  
**UNBUNDLED NETWORK ELEMENTS**  
**ORDERED VIA ASR**

**DEDICATED EXPANDED EXTENDED LOOP (EEL)**

- 4-WIRE Digital Hi Cap DS1/DS3 Loops (Effective July 2000 will be ordered via ASR in Bell Atlantic)

**DEDICATED INTEROFFICE FACILITY (IOF) TRANSPORT**

**DEDICATED TRUNK PORT (EO, TANDEM, DA)**

**LOOPS**

- DS1
- DS3

**E-911/911 INTERCONNECTION DEDICATED TRUNK PORT**

**SS7 INTERCONNECTION**

**UNE REMAND PRODUCTS**  
**ORDERING REQUIREMENTS STILL UNDER DEVELOPMENT**

- 1. SUBLOOP UNBUNDLING AT REMOTE TERMINAL**
- 2. SINGLE POINT OF INTERCONNECTION AT MULTI-UNIT PREMISES**
- 3. UNBUNDLED DARK FIBER LOOPS**
- 4. PACKET SWITCHING (EXPECTED TO TRANSFER TO BANDI)**
- 5. DARK FIBER IOF**

## ATTACHMENT C

### DRAFT

#### Independent Accountant's Report

Bell Atlantic/GTE Board of Directors  
and  
Federal Communications Commission

We have examined Bell Atlantic/GTE's (the Company) assertion that the Company has policies and procedures (as described in the attachment) in place as of Month xx, 2000 regarding compliance with the Federal Communications Commission's (FCC's) collocation requirements. The FCC's collocation requirements are contained in the FCC's March 31, 1999 First Report and Order and Further Notice of Proposed Rulemaking on Deployment of Wireline Services Offering Advanced Telecommunications Capability (CC Docket No. 98-147). The Company is responsible for the design, distribution and monitoring of such policies and procedures in place upon which the Company's assertion to the FCC is based.

Our examination was made in accordance with standards established by the American Institute of Certified Public Accountants and included both a determination of the existence and distribution of such policies and procedures upon which the Company's assertion is based, as well as such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

In our opinion, management's assertion that policies and procedures as described above are in place as of Month xx, 2000 is fairly stated in all material respects.

This report is intended solely for the information and use of the Board of Directors and management of the Company and the FCC and should not be used for any other purpose. Since this report will be filed in documents that are a part of the public record, its distribution is not limited.

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Signature of Independent Auditor

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Date

## ATTACHMENT D

### PROMOTIONAL DISCOUNTS FOR RESIDENTIAL UNBUNDLED LOCAL LOOPS

#### ANALOG 2-WIRE LOOPS

##### Bell Atlantic States

<b>Promotional Loop Discounts</b>			
<b>Zone</b>	<b>Current Price</b>	<b>New Price</b>	<b>Discount (%)</b>
<b>Connecticut</b>			
Zone 1	\$12.49	\$9.37	25.00
			<b>Average: 25.00</b>
<b>Delaware</b>			
Density Cell 1	\$10.07	\$8.56	15.00
Density Cell 2	\$13.13	\$9.19	30.00
Density Cell 3	\$16.67	\$10.18	39.00
			<b>Average: 25.00</b>
<b>District of Columbia</b>			
Density Cell 1 (Statewide)	\$10.81	\$8.11	25.00
			<b>Average: 25.00</b>
<b>Maine</b>			
Zone 1	\$12.67	\$11.40	10.00
Zone 2	\$15.59	\$12.47	20.00
Zone 3	\$23.00	\$16.62	28.00
			<b>Average: 25.00</b>
<b>Maryland</b>			
Density Cell 1	\$12.11	\$10.66	12.00
Density Cell 2	\$12.85	\$11.05	14.00
Density Cell 3	\$25.96	\$12.98	50.00
Density Cell 4	\$18.40	\$11.37	38.00
			<b>Average: 25.00</b>
<b>Massachusetts</b>			
Zone 1	\$7.54	\$7.54	0.00
Zone 2	\$14.11	\$10.86	23.00
Zone 3	\$16.12	\$12.09	25.00
Zone 4	\$20.24	\$13.28	34.00
			<b>Average: 25.00</b>

<b>New Hampshire</b>			
Zone 1	\$14.01	\$12.61	10.00
Zone 2	\$15.87	\$11.90	25.00
Zone 3	\$24.09	\$16.91	30.00
			<b>Average: 25.00</b>
<b>New Jersey</b>			
Zone 1	\$11.95	\$10.16	15.00
Zone 2	\$16.02	\$12.02	25.00
Zone 3	\$20.98	\$14.66	30.00
			<b>Average: 25.00</b>
<b>New York</b>			
Density Zone 1A	\$11.83	\$10.06	15.00
Density Zone 1B	\$12.49	\$10.62	15.00
Density Zone 2	\$19.24	\$11.85	38.00
			<b>Average: 25.00</b>
<b>Pennsylvania</b>			
(Current Price for PA is prior to implementation of discounts required in the PA Global Order issued September 30, 1999.)			
Zone 1	\$11.52	\$9.79	15.00
Zone 2	\$12.71	\$10.17	20.00
Zone 3	\$16.12	\$12.90	20.00
Zone 4	\$23.11	\$15.45	33.00
			<b>Average: 25.00</b>
<b>Rhode Island</b>			
Zone 1	\$12.05	\$10.24	15.00
Zone 2	\$16.62	\$11.97	28.00
Zone 3	\$20.59	\$13.58	34.00
			<b>Average: 25.00</b>
<b>Vermont</b>			
Statewide Rate	\$28.29	\$21.22	25.00
			<b>Average: 25.00</b>
<b>Virginia</b>			
Zone 1	\$10.74	\$10.20	5.00
Zone 2	\$16.45	\$10.20	38.00
Zone 3	\$29.40	\$14.40	51.00
			<b>Average: 25.00</b>

West Virginia			
Zone 1	\$14.49	\$13.04	10.00
Zone 2	\$22.04	\$17.63	20.00
Zone 3	\$43.44	\$28.70	34.00
			<b>Average: 25.00</b>

## PROMOTIONAL DISCOUNTS FOR RESIDENTIAL UNBUNDLED LOCAL LOOPS

### ANALOG 2-WIRE LOOPS

#### GTE States

Promotional Loop Discounts			
Zone	Current Price	New Price	Discount (%)
Alabama			
Zone 1 (Statewide)	\$28.13	\$21.09	25.03
			<b>Average: 25.03</b>
California			
Zone 1 (Statewide)	\$16.81	\$12.60	25.04
			<b>Average: 25.04</b>
Florida			
Zone 1	\$16.41	\$12.31	25.00
Zone 2	\$23.33	\$17.50	25.00
Zone 3	\$40.41	\$30.31	25.00
			<b>Average: 25.00</b>
Hawaii			
Zone 1	\$14.65	\$12.45	15.00
Zone 2	\$25.38	\$19.04	25.00
Zone 3	\$28.88	\$20.22	30.00
Zone 4	\$40.88	\$24.53	40.00
Zone 5	\$43.84	\$26.30	40.00
Zone 6	\$138.29	\$69.15	50.00
			<b>Average: 25.06</b>

<b>Idaho</b>			
Zone 1 (Statewide)	\$45.00	\$33.75	25.00
			<b>Average: 25.00</b>
<b>Illinois</b>			
Zone 1 (Statewide)	\$24.04	\$18.03	25.00
			<b>Average: 25.00</b>
<b>Indiana</b>			
Zone 1 (Statewide)	\$14.63	\$10.97	25.02
			<b>Average: 25.02</b>
<b>Kentucky</b>			
Zone 1	\$17.44	\$14.82	15.00
Zone 2	\$22.23	\$17.56	21.00
Zone 3	\$25.84	\$18.09	30.00
			<b>Average: 25.02</b>
<b>Michigan</b>			
Zone 1	\$7.53	N/A	N/A
Zone 2	\$8.93	N/A	N/A
Zone 3	\$10.37	\$7.78	25.00
*All GTE lines in Michigan fall into zone 3			<b>Average: 25.00</b>
<b>Missouri</b>			
Zone 1	\$53.84	\$37.68	30.00
Zone 2	\$48.39	\$36.29	25.00
Zone 3	\$29.05	\$23.82	18.00
Zone 4	\$19.14	\$16.46	14.00
			<b>Average: 25.04</b>
<b>Nevada</b>			
Zone 1 (Statewide)	N/A	N/A	25.00
* GTE has no ordered rate or contract rate			<b>Average: 25.00</b>
<b>North Carolina</b>			

Zone 1 (Statewide)	\$27.41	\$20.55	25.03
			<b>Average: 25.03</b>
<b>Ohio</b>			
Zone 1 (Statewide)	\$15.73	\$11.79	25.05
			<b>Average: 25.05</b>
<b>Oregon</b>			
Zone 1	\$15.00	\$11.25	25.00
			<b>Average: 25.00</b>
<b>Pennsylvania</b>			
Zone 1	\$7.80	N/A	N/A
Zone 2	\$9.00	N/A	N/A
Zone 3	\$12.31	\$10.46	15.00
Zone 4	\$15.81	\$11.21	29.00
			<b>Average: 25.04</b>
<b>South Carolina</b>			
Zone 1 (Statewide)	\$18.00	\$13.50	25.00
			<b>Average: 25.00</b>
<b>Texas</b>			
Zone 1 (Statewide)	\$25.49	\$19.11	25.03
			<b>Average: 25.03</b>
<b>Virginia</b>			
Zone 1 (Statewide)	\$19.16	\$14.37	25.00
			<b>Average: 25.00</b>
<b>Washington</b>			
Zone 1 (Statewide)	\$23.94	\$17.95	25.02
			<b>Average: 25.02</b>



Wisconsin			
Zone 1 (Statewide)	\$32.00	\$24.00	25.00
			<b>Average: 25.00</b>

## ATTACHMENT E

### Maximum Number of Residential Lines to Which Carrier-to-Carrier Promotions Apply

	Maximum Number of Residential Loops for Residential Resale Promotion and UNE-P	Maximum Number of Residential Loops for Residential UNE Loop Discount Promotion
<i><b>GTE States</b></i>		
Alabama	17,000	10,000
California	232,000	142,000
Florida	126,000	77,000
Hawaii	36,000	22,000
Idaho	7,000	4,000
Illinois	46,000	28,000
Indiana	53,000	32,000
Kentucky	30,000	19,000
Michigan	45,000	28,000
Missouri	18,000	11,000
Nevada	2,000	1,000
North Carolina	18,000	11,000
Ohio	51,000	31,000
Oregon	26,000	16,000
Pennsylvania	37,000	23,000
South Carolina	11,000	7,000
Texas	86,000	52,000
Virginia	34,000	21,000
Washington	48,000	29,000
Wisconsin	22,000	13,000
<i><b>Bell Atlantic States</b></i>		
Maine	38,000	23,000
Massachusetts	223,000	136,000
New Hampshire	41,000	25,000
New York	576,000	352,000
Rhode Island	35,000	21,000
Vermont	18,000	11,000
Delaware	28,000	17,000
District of Columbia	23,000	14,000
Maryland	182,000	111,000
New Jersey	313,000	191,000
Pennsylvania	321,000	196,000
Virginia	168,000	102,000
West Virginia	46,000	28,000

## **ATTACHMENT F**

### **ALTERNATIVE DISPUTE MEDIATION**

Bell Atlantic/GTE shall implement in the Bell Atlantic and GTE States a voluntary alternative dispute mediation process to resolve local service carrier-to-carrier disputes, including disputes related to interconnection agreements, as follows:

If resolution is not attained upon completion of the dispute resolution process contained in a state commission-approved interconnection agreement, or if the dispute is not subject to resolution under an interconnection agreement, Bell Atlantic/GTE shall, at the option of the other party or parties to the dispute, participate in a mediation process as follows:

- a. If a party voluntarily chooses to invoke these mediation procedures, it shall submit a written request for mediation to the appropriate state commission, with a copy to Bell Atlantic/GTE and any other party or parties involved in the dispute. State commissions shall not be required to implement this process or to mediate disputes under the mediation provisions of this Attachment.
- b. The written request shall include a statement as to whether the dispute affects service or is otherwise exceptionally time-sensitive. If the dispute affects service or is otherwise exceptionally time-sensitive, the written request shall set forth time requirements for resolution, and the time frames stated herein shall be shortened by agreement of the parties to accommodate the requested time requirements, which may not be less than 3 business days.
- c. Bell Atlantic/GTE shall attempt to resolve issues affecting multiple CLECs in the same State through consolidated mediations.
- d. The parties to the dispute shall each have a person or persons of authority at the dispute resolution table such that a reasonable resolution could be agreed to at the table. In the event the representative(s) of a party come without the authority to agree to a particular item, that party shall commit to provide a response within no more than 2 business days.
- e. Any information shared with another party or parties prior to a mediation session shall be faxed to the other party or parties to the dispute at least 24 hours prior to the next mediation session. A copy shall also be provided to the staff of the appropriate state commission.
- f. Bell Atlantic/GTE shall have one contact person for all contacts related to a given dispute.
- g. Bell Atlantic/GTE shall attend a face-to-face meeting with the disputing party or parties and the staff of the appropriate state commission within one week of the request for mediation. In the event it is not possible to resolve the issue in one session,

the parties to the dispute shall agree to a meeting schedule and have all relevant decision makers meet with the other party or parties during the scheduled times.

h. Bell Atlantic/GTE agrees that service to end-user customers shall not be disrupted or otherwise affected by the pendency of a mediation proceeding.

i. Bell Atlantic/GTE shall prohibit their regulatory, legal, and/or wholesale personnel from disclosing to their retail staff information regarding customers identified during the mediation process concerning the dispute being mediated. If necessary, Bell Atlantic/GTE regulatory, legal, and/or wholesale personnel may contact the customer regarding service or billing-related issues after they have first notified the opposing party or parties in mediation to discuss the need for such contact and to give such party or parties the opportunity to participate in such contact.

j. Bell Atlantic/GTE shall reduce each resolved issue to writing within 5 business days of the resolution. One of the other parties may also agree to reduce the agreement to writing. All subsequent responses/replies shall be due within 3 business days. If the parties have not reduced the resolved issue to an agreed-upon writing within 14 calendar days of the issue's resolution, they shall notify the staff of the appropriate state commission within 5 business days, and any party may request to resume the mediation. Written resolutions of the issues, once agreed upon by the parties, shall be binding upon the parties; a copy of each agreement shall be submitted to the staff of the appropriate state commission upon execution. If an agreement reached requires an amendment or addendum to a previously approved interconnection agreement, Bell Atlantic/GTE shall file the amendment or addendum for approval by the appropriate state commission within 14 calendar days of reaching the written agreement.

k. Communications during the mediation process shall be confidential. Bell Atlantic/GTE shall facilitate the confidentiality of the mediation process, including execution of a reasonable mediation agreement (provided that the other mediating party also agrees to do so as a condition to participating in the mediation process).

Once issues are resolved by the parties, should another telecommunications carrier in the same State request resolution of the same issue(s), with substantially similar factual circumstances and terms, and with conditions and other contract provisions that are not materially different, Bell Atlantic/GTE shall make the arrangements arrived at through a prior mediation process available to that telecommunications carrier in the Bell Atlantic or GTE Service Area governed by the mediation.

Should the appropriate state commission choose not to participate in the mediation process, the parties may mutually agree that a party (not a party to the dispute) may fill the role of the state commission and its staff in the mediation process.

**ATTACHMENT G**  
**Enhanced Lifeline Annual Promotional Budgets by State**

State	Annual Promotional Budget (\$)
Alabama	10,000
California	140,000
Commonwealth of the Northern	1,000
Marianas Islands	
Delaware	16,000
District of Columbia	14,000
Florida	76,000
Hawaii	21,000
Idaho	4,000
Illinois	27,000
Indiana	32,000
Kentucky	18,000
Maine	22,000
Maryland	106,000
Massachusetts	130,000
Michigan	27,000
Missouri	11,000
Nevada	1,000
New Hampshire	24,000
New Jersey	183,000
New York	337,000
North Carolina	11,000
Ohio	31,000
Oregon	16,000
Pennsylvania	210,000
Rhode Island	20,000
South Carolina	7,000
Texas	52,000
Vermont	10,000
Virginia	119,000
Washington	29,000
West Virginia	27,000
Wisconsin	13,000
<b>Total</b>	<b>1,744,000</b>